

Trigger Requirements

- **What is currently in place?**
- **Where are the gaps or disconnects?**
 - What are the different trigger levels (Who and Where)?
 - How should this be defined?
 - What response or process is needed at each level?
- **Action Required**



Trigger Requirements

What is currently in place?

- Trigger can be due to specific event or widescale event
 - ie, medical emergency or weather event
- Aircraft dealt with on an individual basis, even if multiple aircraft are affected
- No formal plan in place
 - Crew later that evening may deal with trigger event differently



Trigger Requirements

What is currently in place?

- Little to no coordination with other airlines
- Information doesn't get to airports
- No centralized location to coordinate the trigger



Trigger Requirements

Where are the gaps or disconnects?

- What are the different trigger levels (Who and Where)?
 - Single aircraft vs. large groups of aircraft
 - International vs. domestic
 - Medical/onboard



Trigger Requirements

Where are the gaps or disconnects?

– How should this be defined?

- Level 1: Probability of an event that will cause a/c to divert w/in 1 hour
- Level 2: Divert is occurring
- Level 3: Diverts occurring with expected delays of 2 hrs or more.
- What is anticipated/what is not anticipated



Trigger Requirements

Where are the gaps or disconnects?

- Trigger level defined as any event causing multiple aircraft to divert from the airport of intended landing
- Possible divert should be separated from a divert that is in progress
- Trigger event could include anticipated divert time to the airport and what the delay is going to be.



Trigger Requirements

Where are the gaps or disconnects?

- Triggers other than weather will generally go directly to level 2 or level 3 based on the event.



Trigger Requirements

Where are the gaps or disconnects?, cont.

- What response or process is needed at each level?
 - How long are these aircraft going to be there?
 - What type of aircraft are we dealing with?



Trigger Requirements

Action Required:

- Establish different levels of trigger
 - Facility/airport incident
 - Security (national or localized)
 - Weather/natural disaster
- Combine “trigger” and “level”



Trigger Requirements

Action Required:

- Establish flow chart on extent of notification based on requirements
- Define trigger event as “Diversion Possible” or “Diversion Happening”
- Early notification is critical



Trigger Requirements

- **Action Required, cont.:**
 - Get Command Center involved! They can coordinate with facilities and airports

