Trigger Requirements

• What is currently in place?

• Where are the gaps or disconnects?
  – What are the different trigger levels (Who and Where)?
  – How should this be defined?
  – What response or process is needed at each level?

• Action Required
Trigger Requirements

What is currently in place?

– Trigger can be due to specific event or widescale event
  • ie, medical emergency or weather event

– Aircraft dealt with on an individual basis, even if multiple aircraft are affected

– No formal plan in place
  • Crew later that evening may deal with trigger event differently
Trigger Requirements

What is currently in place?

– Little to no coordination with other airlines
– Information doesn’t get to airports
– No centralized location to coordinate the trigger
Trigger Requirements

Where are the gaps or disconnects?

– What are the different trigger levels (Who and Where)?

  • Single aircraft vs. large groups of aircraft
  • International vs. domestic
  • Medical/onboard
Trigger Requirements

Where are the gaps or disconnects?

– How should this be defined?

• Level 1: Probability of an event that will cause a/c to divert w/in 1 hour
• Level 2: Divert is occurring
• Level 3: Diverts occurring with expected delays of 2 hrs or more.
• What is anticipated/what is not anticipated
Trigger Requirements

Where are the gaps or disconnects?

• Trigger level defined as any event causing multiple aircraft to divert from the airport of intended landing

• Possible divert should be separated from a divert that is in progress

• Trigger event could include anticipated divert time to the airport and what the delay is going to be.
Trigger Requirements

Where are the gaps or disconnects?

• Triggers other than weather will generally go directly to level 2 or level 3 based on the event.
Trigger Requirements

Where are the gaps or disconnects?, cont.

– What response or process is needed at each level?

• How long are these aircraft going to be there?

• What type of aircraft are we dealing with?
Trigger Requirements

Action Required:

– Establish different levels of trigger
  • Facility/airport incident
  • Security (national or localized)
  • Weather/natural disaster

– Combine “trigger” and “level”
Trigger Requirements

Action Required:

- Establish flow chart on extent of notification based on requirements
- Define trigger event as “Diversion Possible” or “Diversion Happening”
- Early notification is critical
Trigger Requirements

• Action Required, cont.:
  – Get Command Center involved! They can coordinate with facilities and airports