

Decision Making and Notifications North Texas

What works well – best practices

What are the challenges – identified gaps

Potential solutions/actions



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What works well-best practices?

- **Communication very proactive**
- **Build relationships between different lines of business**
- **Redundancy in communications – it's ok to get the message several times**
- **Email process works well to notify airports**



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What works well-best practices?

- www.srh.noaa.gov/zfw
- Weather forecasters collaborative chats
- Hotline allows the customers insight into when diversions might begin



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What works well-best practices?

- **Utilize ITWS/CIWS to make decisions to shut off or come in**
- **Use various programs to get a big picture at the airport**



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Where are the gaps or disconnects?

- **Assumptions that things are being taken care of by other entities during communication**
- **Not everyone knows how many aircraft/people can still be accommodated.**



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Where are the gaps or disconnects?

- **Dynamic weather makes it hard to predict and give accurate numbers**
- **We have much information – how to disseminate to customers**
- **Difficult to communicate changing weather conditions real-time**



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Where are the gaps or disconnects?

- **Associating tail numbers with flight numbers**
- **Diversion identification on inbound aircraft**



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Where are the gaps or disconnects?

- **Airlines don't always realize what airports don't have to accommodate certain aircraft**
- **Alliance partners/ non based aircraft being provided for**



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Actions Required:

- **Inclusion on weather chats**
- **Diversion UNICOM**
- **Develop system to allow airport operations to correlate tail number to call sign**



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Actions Required:

- **Communicate collaboratively within the region to relocate unused machinery/equipment to different locations in order to support diversions**
- **Airlines develop checklist to ensure communications are completed to all involved entities**



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Actions Required:

- **Ensure alliance partners take care of each other**
- **Develop something to deal with legal liability of providing service to aircraft with no resources at the airport**

