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What works well – best practices

What are the challenges – identified gaps

Potential solutions/actions
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What works well-best practices?

• Social Media – put the information out
• Xmatters Emergency Notification system
• Web based Traffic Situation Display
• Capacity Numbers for each airline at airports
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What works well-best practices?

- Diversion Recovery Tool used by AAL
- Regional Aviation Collaboration System – each airport reports hourly on capacity, etc. DFW hosts – quick communication
- DFW ops – Jerry Crimiel web page contact
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Where are the gaps or disconnects?

- How do divert airports know how many are diverting to a specific airport?
- How do you get the Airport Authority, Airlines and Air Traffic on the same network?
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Where are the gaps or disconnects?

- Airports cannot take care of unlimited amounts of aircraft and/or passengers.
- Communication breakdowns
- How does AT identify active diversions?
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Where are the gaps or disconnects?

- Consider security breaches/suspicious packages – initiate timely Ground Stop to avoid tarmac issues.

- How do we identify priority list for departures on diverts?
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Actions Required:

- North Texas Team – put all diversion airports on the webpage.
- Conduct lessons learned after each event via a telcon.
- Monthly recap during thunderstorm activity via a telcon.
- Look at the positives
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Actions Required:

- On a big event get immediate feedback positive/negative.
- Look at trends
- If there is a known event – have a planning telcon prior to the event